

Survey Readiness To-Do Checklist

This checklist includes the activities that need to be done to prepare for your Joint Commission International (JCI) accreditation survey. You can use it to inventory whether your organization has completed all the necessary activities. Ideally, you should have checked each item prior to the survey, unless it's not applicable (N/A). This is for illustrative purposes and includes a suggested timeline.

Organization Name:		Name of Individual and Role:	
12–24 MONTHS PRIOR TO INITIAL SURVEY	6–10 MONTHS PRIOR TO INITIAL SURVEY	2–4 MONTHS PRIOR TO INITIAL SURVEY	
Review JCI standards	Complete and submit initial registration form	Receive scheduled survey date from JCI	
 Perform initial gap analysis (baseline assessment) 	Receive login and password to JCI Direct Connect	 Determine whether scheduled date is feasible, and request change, if necessary 	
□ Create and implement action plans	Complete and submit E-App	Receive and discuss proposed survey agenda	
Measure improvement due to action plans and modify as necessary	Sign and return contract with JCI	Receive and review Survey Process Guide	
Ensure that 6 consecutive months of data shows compliance	Remit down payment of survey fees		
Conduct initial mock survey 6-8 months after the initial gap analysis (baseline assessment)	Conduct final mock survey		

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1–2 MONTHS PRIOR TO INITIAL SURVEY
Finalize agenda with JCI
Provide JCI with requested presurvey information
Determine location that will serve as a workspace for the surveyor(s) during survey
Identify any equipment or services that will be needed by the surveyor(s) during survey (e.g., telephone, computer, internet access)
Arrange a language interpreter for the surveyor(s), if necessary
Identify documents that will be needed immediately when the surveyor(s) arrive
Assign staff to participate in survey activities
Rehearse survey activities